

**Services for Today...
...and Tomorrow**



The East Baton Rouge City Parish Government's AskBR is a service from us that can help you, the citizen, by either providing the information you need or giving you the correct office and number for your issue. At the end of each message, AskBR always provides a telephone number for personal service. Please note, the system does not take the place of individual customer service during normal office hours, but offers a 24-hour option for you. You may find the service most useful in the early morning, late evening, and weekends or holidays when our offices are closed, or it may help you find the correct office and extension for your questions.



AskBR

East Baton Rouge City Parish Government
P.O. Box 1471
Baton Rouge, Louisiana 70821



The East Baton Rouge City Parish Government is proud to announce a new 24-hour information service. Detailed brochure and informational message listing inside.



A New Service
from the East Baton Rouge City
Parish Government



AskBR

Now Baton Rouge residents have convenient access to community and government information 24 hours a day and 7 days a week! Dial **344-INFO** or **344-4636** from a touch-tone phone for answers to the most frequently asked questions about government services.

(225) 344-INFO
OR
(225) 344-4636

Welcome to *AskBR*

The Baton Rouge 24-Hour Information Source

Information, Fax Documents and Service at Your Fingertips



....call (225) 344-INFO
or 344-4636

Or find us online @
www.brgov.com

AskBR

...this service is brought to you by the East Baton Rouge City Parish Government

How to Use *AskBR*

- 1) Dial (225) 344-INFO or 344-4636. Have paper and pencil ready to jot down the information you need.
- 2) Press the four-digit message number of your choice. You may access up to four messages each time you call *AskBR*.

You can also access *AskBR* online line at:

www.brgov.com

Why *AskBR* Was Created

AskBR is a service from the East Baton Rouge City Parish Government that can help you, the citizen, by either providing the information you need or giving you the correct office and telephone number to address your concern.

At the end of each message, *AskBR* provides you with a telephone number for your personal service. The system does not take the place of individual customer service, but rather offers you a 24-hour option. You may find the system most useful in the early morning, late evening and weekends or holidays when our offices are closed.

Avoid Busy Signals

When calling, an occasional busy signal may occur. Please wait for a few moments before re-dialing *AskBR*.

Have paper & pencil ready to write down information. Your readiness will help keep the lines available for other callers. Everyone will benefit!

Quick Tips

You may press a new message number at any time. For example, if you get the wrong message, you may immediately enter another without waiting for the first message to finish playing.

Available Online

You can access *AskBR* on the internet, too. Browse to www.brgov.com. On our homepage, click on the *AskBR* link.

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For Clerk of Court Marriage License Information,
Please Call: 389-3950



If you have a life-threatening emergency, please call 911 directly for immediate person-to-person assistance



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FAX ON DEMAND

Messages marked with a (F) symbol contain related Fax Documents. Once you are listening to a message, you may skip the message by pressing the (*) key on your telephone. You may also directly request a FAX by pressing the pound key (#) followed by the 4-digit code of the fax you wish to receive. You may request up to 4 documents in one call.

Notes:

